



# healing waters

## Fees, Cancellation and Refund Policy

UPDATED FOR THE 2009 SEASON

### Fees

For all trips in 2009, the trip fee for overnight trips is \$60.00. For all trips, this will include transportation (if necessary), food, lodging, equipment and guiding.

Payment is due in full 2 weeks prior to the scheduled date of departure. However, if the trip is not full, we may accept additional guests up to the Wednesday prior to the departure date.

Please send payment via check or money order to:

Healing Waters Wilderness Adventures  
167 Fell St.  
San Francisco, CA 94102-5106

Healing Waters remains committed to providing wilderness adventures to anyone living with HIV or AIDS. No one will be turned away from our trips due to an inability to pay. If you have financial concerns, please contact Erik Byrne at the Healing Waters office to talk about scholarships. 415 621-7529.

### Cancellation and Refund Policy

Payment is due in full 2 weeks prior to the scheduled date of departure.

You may receive credit for another trip (if there are spaces available) or a full refund if you call at least 7 days prior to the date of departure to cancel. Refunds may take up to one month to process.

No credit or refunds will be issued if you call less than 7 days prior to the departure date to cancel. Similarly, we will not credit or refund fees paid if you do not complete your trip for any reason.

**Please be mindful that excessive last minute drop-outs and cancellations may cause the cancellation of an entire trip due to lack of participation.**